



**September 7th  
1 PM – 4 PM**

**Continental  
Western**

**11201 Douglas Ave.  
Urbandale, IA  
50391**

**Register today!  
[www.astdiowa.org/  
TIES](http://www.astdiowa.org/TIES)**

**Speaker:**

**Jennifer Webster**



## **Trainers Institute Series # 5: Workplace Learning and Coaching**

**If you have a training project, you  
MUST attend this session!**

### **About the session:**

Renew communication strategies to build and develop powerful relationships discover the three levels of listening and experience techniques to integrate these into the workplace learn new approaches to questioning techniques to build powerful and effective relationships create challenges to transfer listening skills and questioning techniques into everyday situations.

### **About Jennifer Webster:**

Jennifer Webster is an entrepreneur, executive, professional educator, speaker, coach, and community leader. She is a visionary leader dedicated to improving the lives of others through education, inspiration and partnership. Jennifer is passionate about unifying people to a common vision and purpose. Inspiring small to medium size businesses to grow both through, and with, change.